

Privia Health

CONNECTING WITH LOCAL SERVICES FOR HOLISTIC CARE

Alternative Payment Models Help Patients Receive Quality In-Home Healthcare

Value-based care models pay hospitals and providers, in part, on the quality of services delivered and outcomes achieved. These models enable healthcare organizations like **Privia Health** to develop lasting relationships with local community services and expedite assistance for patients and their caregivers.

For healthcare providers nationwide, this kind of patient assistance is only possible because of Medicare's alternative payment model program.

**C.C.'s story:*

When C.C.'s family required a referral for a professional caregiver after they could no longer fulfill that role, it became clear that C.C. lacked financial resources, had multiple health issues, and was at risk of accidents at home.

Privia Health initiated a referral to a local Mobile Integrated Health (MIH) unit for an in-home evaluation. Within a week, MIH provided free medical equipment, installed safety features like bars and a wheelchair ramp, and set up a Life Alert system. Home health services were also arranged to help C.C. with physical and occupational therapy, as well as a personal care aide for bathing. Meanwhile, C.C.'s new caregiver received help applying for Medicaid's long-term care services and senior consulting on her behalf.

C.C.'s physician continued to monitor her health, provided education about medications for her and her caregiver, and partnered with community-based organizations to arrange transportation to and from her appointments. With Privia Health's support, C.C. successfully managed her health and symptoms at home for four months.

Eventually, C.C. needed to be hospitalized. Because C.C.'s care team had already helped start the application for Medicaid's long-term care services, she was transferred to a proper facility and received support quickly and seamlessly.

Value-based care models allow organizations like Privia Health to build meaningful relationships and connect patients with the tools and services they need to thrive.

Read [more stories](#) about value-based care's real-life impact.

Contact info@valuebasedcare.org for more information.

**This patient story has been deidentified to protect patient privacy consistent with HIPPA—no real patients names are referenced, while the experience depicted reflects actual events.*